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| **Steak n' Shake Support** |  |

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| **Purpose:** Unknown |
| **Author:** Unknown |

Steak n' Shake Support

[A logo with black and white text

AI-generated content may be incorrect.](https://kb.sagenet.com/index.php/File:Steak_n_Shake_logo.jpg)

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| **Service Description** |
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| **Contacts** |
| |  | | --- | | * [Store and District Manager List](https://kb.sagenet.com/images/9/93/Steak_n%27_Shake_Store_and_DM_List.xlsx) * [Franchise Store List](https://kb.sagenet.com/images/8/8a/Steak_%27n_Shake_Store_and_Franchise_List.xlsx) | |  | |   </div> |
| **Equipment** |
| |  |  |  |  | | --- | --- | --- | --- | | * [FortiGate Port Assignments](https://kb.sagenet.com/images/c/c9/FortiGate_Port_Assignments.jpg) * [Steak n' Shake Network Overview](https://kb.sagenet.com/images/9/9d/SnS-Network-OverView.docx) |  |  |  | |  | | | | |
| **Monitoring** |
|  |
| **Procedures** |
| |  |  |  |  | | --- | --- | --- | --- | | * [Cradlepoint Cellular Backup](https://kb.sagenet.com/index.php/Cradlepoint_Cellular_Backup_(for_Fortigate_at_SnS)) * [Creating and closing a dispatch in WTS](https://kb.sagenet.com/images/3/31/Dispatch_Tulsa_WTS.docx) * [Billable dispatch process](https://kb.sagenet.com/images/9/98/SNS_-_Billable.docx) |  |  |  | |  | | | | |
| **Troubleshooting Steps** |
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| **Web Resources** |
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| **Documents** |
|  |
| **Related Pages** |
| * [Steak n Shake (20311)](https://kb.sagenet.com/index.php/Steak_n_Shake_(20311)) * [Steak N' Shake VoIP/UC](https://kb.sagenet.com/index.php/Steak_N%27_Shake_VoIP/UC) |

Release Notes

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| **Version** | **Date** | **Modified By** | **Changes Made** |
| 1.0 | Unknown | Unknown | Initial Issue |
| 1.1 | 07/14/25 | Tanisha Batta | Added to the template and adjusted formatting. |